

Converge Mobile Privacy Policy

Last Changes to Privacy Policy: March 2022

Elavon, Inc. (“Elavon”, “we”, “us”, or “our”) has established this privacy policy (“Privacy Policy”) to let you know the kinds of information we may gather during your use of our Converge mobile application (the “Application”), why we gather the information, what we use the information for, and when we might disclose the information.

In order to utilize the Application, you or the entity you are authorized to represent (collectively, “you” or “your”) must enter into a separate services agreement with Elavon that governs the provision of transaction processing services (“Services Agreement”). Please be advised that the practices described in this Privacy Policy apply only to information gathered by the Application. This Privacy Policy does not apply to Cardholder Data or Transaction-related information (as those terms are defined in the Services Agreement) or any other information governed by the terms of the Services Agreement or gathered or submitted in connection with the transaction processing services provided under the Services Agreement. Each party’s rights and obligations with respect to Cardholder Data, Transaction-related information and other information gathered or submitted in connection with the transaction processing services provided under the Services Agreement are set forth in the Services Agreement. If the same information is both gathered by the Application and gathered or submitted in connection with the transaction processing services provided under the Services Agreement, the terms of the Services Agreement will govern each party’s rights and obligations with respect to such information. In addition, this Privacy Policy does not apply to information that you may submit to us offline or to websites or other services maintained or provided by us. To the extent permitted by law, in the event this Privacy Policy conflicts with the terms of any Services Agreement or other agreement with us, the terms of such Services Agreement or other agreement shall control. While this Privacy Policy is used across North America, if you reside in Canada, certain additional privacy rights may apply to you and our privacy practices are tailored to ensure compliance with your local laws.

By using the Application, you are accepting the practices described in this Privacy Policy. If you do not agree to the terms of this Privacy Policy, please do not use the Application.

We reserve the right to modify or amend the terms of our Privacy Policy from time to time. We will post any Privacy Policy changes on this page, and if the changes are material, we will provide a more prominent notice. Your continued use of the Application following the posting of changes to these terms will mean you accept those changes. If we intend to apply the modifications or amendments to this Privacy Policy retroactively or to personal information already in our possession, we will provide you with notice of the modifications or amendments and if required by law, obtain your consent.

What Information About Me Is Collected and Stored?

We collect two basic types of information from you in conjunction with your use of the Application: personal information and what we refer to as non-personal information. Personal information is any information that can individually identify you and includes, among other things, your name, e-mail address, telephone number and postal address (“Personal Information”). Non-personal information for the purpose of this Privacy Policy includes information that does not personally identify you in the sense that it is not linked to your name or contact information, although it may include tracking and usage information about your demographics and use of the Application (“Non-Personal Information”).

Personal Information

The following lists the most common ways in which we may collect your Personal Information:

- Registration for the Application
- Request for customer service or other assistance
- Participation in surveys, panels, or market research

Non-Personal Information

In addition, when you interact with the Application, we may collect certain Non-Personal Information and our servers may automatically keep an activity log of your use of the Application. Generally and to the extent permitted under your local laws, we collect and store the following categories of Non-Personal Information:

- Demographic data such as city and state
- Device information about your device that you use to access the Application. This information may include geolocation information and unique device identifiers
- Usage information about your use of the Application
- Additional “traffic data” such as time of access, date of access, software crash reports, session identification number, and access times
- Other information regarding your use of the Application

Collection of Personal and Non-Personal Information from Other Sources

To the extent permitted under your local laws, we also may collect and store information about you that we receive from other sources (including by us from our offline interactions with you) to, among other things, enable us to update and correct the information contained in our database and to better customize your experience on the Application.

Other Technologies

We may use other technologies, such as the capture of screenshots while you are using the Application, to understand how you navigate and use the Application. This information helps us to better understand how the Application is used and to improve it. We may associate this tracking data with any personal information you provide, in which case we will treat it as personal information.

Do Not Track. There is no industry standard for how Do Not Track consumer browser settings should work on commercial websites. Due to the lack of such standards our websites do not respond to Do Not Track consumer browser settings.

We may use trusted service providers, such as advertising and media companies to collect information about use of the Application anonymously and report trends, without identifying individual users. Those third parties may use cookies and other similar technologies.

How Do We Use Your Information?

We use the information we learn from you to help us personalize and continually improve your experience on the Application. We may use your Personal Information and Non-Personal Information in the following ways:

General Uses

- Support Elavon’s legal compliance obligations
- Provide you with access to the Application

- Communicate with you about your account with us and send you information about features and enhancements on or to our Application
- Communicate with you about changes to our policies
- Send you newsletters, offers and promotions for our services, third party products and services, or special events by e-mail, text, or another medium, at all times in compliance with your local privacy and anti-spam laws
- Administer promotions and surveys
- Optimize or improve our products, services and operations
- Detect, investigate, and prevent activities that may violate our policies or be illegal
- Perform statistical, demographic, and marketing analyses of users of the Application

Combination of Your Personal Information

To the extent permitted under your local laws, we may combine information gathered from the Application and from our other applications, websites and services into a single customer record. We also use and/or combine information that we collect off-line or we collect or receive from third party sources to enhance, expand, and check the accuracy of your customer records. If you live in Canada, you may have the right to withdraw your consent from having your Personal Information collected, used or communicated for marketing purposes. Please refer to the section entitled “Your Canadian Privacy Rights” if you reside in Canada.

Use of Your Location Information

Specifically, we use your location information to:

- Optimize or improve our products, services and operations
- Detect, investigate, and prevent activities that may violate our policies or be illegal
- Perform statistical, demographic, and marketing analyses of aggregate users of the Application

Who Do We Provide Your Information To?

Except as disclosed in this Privacy Policy, we do not disclose information about your Personal Information collected through the Application to any companies not part of Elavon or its subsidiaries or related entities. Although, as disclosed below, we may provide your information to certain business partners, co-marketers and other third parties, in no event will we sell or rent your Personal Information as part of a customer list or similar transaction.

Third Parties

We have agents, subsidiaries, affiliates, partners and other third parties that perform functions on our behalf, such as hosting, billing, content management tools, analytics, customer service, fraud protection, etc. These entities have access to the Personal Information needed to perform their functions and are contractually obligated to maintain the confidentiality and security of that Personal Information. They are restricted from using, selling, distributing or altering this data in any way other than to provide the requested services.

Business Partners and Co-Marketers

To the extent permitted under your local laws, we may share your Personal Information with our business partners or co-marketers or with third parties that provide products and services that we think you may be interested in. If you live in Canada, you may have the right to withdraw your consent from having your

personal information collected, used or communicated for marketing purposes. Please refer to the section entitled “Your Canadian Privacy Rights” if you reside in Canada. Although our treatment of your Personal Information is governed by this Privacy Policy, the business partner or third party’s treatment of your Personal Information will be governed by the business partner or third party’s privacy policy.

Emergency Situations

We may also use or disclose Personal Information if required to do so by law or in the good-faith belief that such action is necessary to (a) conform to applicable law or comply with legal process served on us or the Application; (b) protect and defend our rights or property, the Application or our users, or (c) act under emergency circumstances to protect the personal safety of us, our affiliates, agents, or the users of the Application or the public.

Use of Non-Personal Information

To the extent permitted under your local laws, we may disclose or share Non-Personal Information (or other information, other than Personal Information) in any other manner that we deem appropriate or necessary. Among other things, we may disclose Non-Personal Information to third parties to help us determine how people use parts of the Application and who our users are so we can improve the Application. We may also disclose Non-Personal Information to our business partners, co-marketers and other third parties about how our users collectively use the Application.

What Steps Are Taken To Keep Personal Information Secure?

We are concerned about ensuring the security of your Personal Information. We exercise great care in providing secure transmission of your information from your device to our servers. Personal Information collected by the Application is stored in secure operating environments that are not available to the public. Our security procedures mean that we may occasionally request proof of identity before we disclose your Personal Information to you. Please understand, however, that while we try our best to safeguard your Personal Information once we receive it, no transmission of data over the Internet or any other public network can be guaranteed to be 100% secure.

Your Obligations to Keep Your Access Rights Secure

You are entirely responsible for the security and confidentiality of your password and account. Furthermore, you are entirely responsible for any and all activities that occur under your account.

What Happens When I Link To or From Another Website?

The Application may contain links to other websites operated by Elavon, affiliates of Elavon or third parties. Please be advised that the practices described in this Privacy Policy for Elavon do not apply to information gathered through these other websites. We are not responsible for the actions and privacy policies of third parties or their websites and we therefore encourage you to familiarize yourself with the privacy policies provided by all third parties prior to visiting their websites or providing them with your information.

Compliance with Laws

The Application is published in the United States of America and in Canada. We attempt to protect the Personal Information of all users of the Application and we attempt to comply with local data protection and consumer rights laws to the extent they may apply to the Elavon services, but the Application is

targeted to United States of America and Canadian citizens and our policies are directed at compliance with those laws. If you are uncertain whether this Privacy Policy conflicts with the applicable local privacy laws where you are located, you should not submit your Personal Information to Elavon.

Notice to Non-US Users

If you are located outside the United States of America, you should be aware that your personal information will be transferred to the United States of America, the laws of which may be deemed by your country to have inadequate data protection. If you are located in a country outside the United States of America and voluntarily submit Personal Information to us, you thereby consent to the general use of such information as provided in this Privacy Policy and to the transfer of that information to, and/or storage of that information in, the United States of America and you understand that your information may be available to government authorities under lawful orders and laws applicable there.

Assignment

We may change our ownership or corporate organization while providing the Application and services or sell certain assets associated with the Application. In such events, we will comply with your local laws that govern the transfer of personal information in business transactions and provide with appropriate notification and choice, as required by law. As a result, please be aware that in such event and to the extent permitted by law we may transfer some or all of your information to a company acquiring all or part of our assets or to another company with which we have merged. Under such circumstances we would, to the extent possible, require the acquiring party to follow the practices described in this Privacy Policy, as it may be amended from time to time. Nevertheless, to the extent permitted by law, we may not be able promise that an acquiring company or the merged company will have the same privacy practices or treat your information the same as described in this Privacy Policy.

Your Canadian Privacy Rights

If you are a Canadian resident, the federal Personal Information Protection and Electronic Documents Act (“PIPEDA”) and similar provincial laws from British Columbia, Alberta and Quebec, as the case may be, may apply to you. These laws set out ground rules for how we collect, use and disclose personal information about you. You may withdraw your consent from having your personal information collected, used or communicated for secondary marketing purposes at any time, by sending an e-mail to custsvc@elavon.com or by using the opt-out functionality that may be provided within the Application. The Canadian Anti-Spam Law (“CASL”) also regulates how we electronically communicate with you for commercial purposes. To opt-out of commercial emails, simply click the link labeled “unsubscribe” at the bottom of any email we send you. Please note that even if you opt-out of promotional emails, we may still need to contact you with important information about your account, in accordance with CASL. If you have any questions about your choices, if you wish to access information we hold about you or if you need any assistance with opting-out, please contact us via email to custsvc@elavon.com.

California Privacy Center

Updated: April 2023

Elavon is dedicated to doing the right thing. The information on this page provides details on how we respond to and implement processes to uphold applicable state laws. The laws on this page give individuals certain rights regarding the personal information that Elavon or our affiliates have collected from or about them.

The information on this page complements the notices and disclosures regarding your rights under federal laws and regulations (e.g., the Gramm-Leach-Bliley Act).

ELAVON CALIFORNIA PRIVACY NOTICE FOR CALIFORNIA RESIDENTS

Last Updated: April 2023

This Privacy Notice for California Residents (this “Notice”) applies solely to residents of the State of California (“consumers” or “you”) and supplements the information contained in any other Privacy Statement or Notice provided by Elavon and its affiliates (collectively, “Elavon” “our” or “we”). Please note that some of our affiliates may provide a separate privacy notice, in which case that notice will apply to your personal information. We adopt this Notice to comply with the California Consumer Privacy Act of 2018 and, as amended, the California Privacy Rights Act of 2020 (together, “CPRA”). This Notice describes how Elavon collects, uses, and discloses information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with you or your household (“personal information”). This Notice applies to personal information we collect online and offline, such as when you apply for our products or services, use our websites or applications, respond to surveys, contact customer support, when you visit our offices or attend a Elavon event, or otherwise interact with us (collectively, “Services”). The information on this page complements the notices and disclosures regarding your rights under federal laws and regulations (e.g., the Gramm-Leach-Bliley Act). For more information, please visit elavon.com/privacy-policy.

The rights contained in this Notice may not apply in certain situations depending on your relationship with Elavon and Elavon’s other legal obligations, and as otherwise provided for in the CPRA, and the GLBA exemption contained therein. We may, from time to time, make changes to this Notice. If we do make changes to the Notice, we will let you know by posting the revised Notice with a new “Last Updated” date posted at the top of the Notice. Any changes to this Notice will become effective when posted unless indicated otherwise. We encourage you to review this Notice regularly to stay informed about our information practices and the choices available to you.

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CATEGORIES OF PERSONAL INFORMATION WE COLLECT

We may collect the following categories of personal information when you engage our Services:

- Identifiers — A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver's license number, passport number, signature or other similar identifiers
- Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)) — A name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number and ATM card number, or any other financial information, medical information, or health insurance information.
- Sensitive personal information — Social Security number, driver's license, state identification card, or passport number; your account log-in, financial account, debit card, or credit card number in combination with any required security or access code, password, or credentials allowing access to an account; racial or ethnic origin, religious beliefs, or union membership; the contents of your mail, email, and text messages unless Elavon was the intended recipient of the communication; health data; precise geolocation data; biometric information; and sex life or sexual orientation data
- Protected classification characteristics under California or federal law — Age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information)
- Commercial information — Records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies
- Biometric information — Fingerprints, faceprints, voiceprints and behavioral patterns
- Internet or other electronic network activity information — Browsing history, search history, information on a consumer's interaction with a website, application, or advertisement
- Geolocation data — Physical location or movements
- Audio and visual information — Audio, electronic, or similar information we capture through your communications with us, e.g., voice recordings of telephone conversations, emails and instant messaging, and security images if you visit our offices
- Employment information — Current or past job history
- Inferences drawn from other personal information — Inferences drawn from any of the information identified above to create a profile about you reflecting preferences, characteristics, attitudes and or similar trends

WHERE WE COLLECT YOUR PERSONAL INFORMATION

We will collect the personal information described above from one or more of the following sources:

- Directly from you or your company when you provide this information to us, when you request information, apply for products or services from us, use our websites or applications, respond to

surveys, contact customer support, when you visit our ATMs, branches or offices or attend a Elavon event, or otherwise interact with us

- From our affiliates, co-owners, partners and other related parties
- From other online and offline sources, such as public databases, social media platforms, and other third parties
- Vendors who provide services on our behalf

USE OF PERSONAL INFORMATION

We may use or disclose personal information that we collect for one or more of the following business purposes to, among other things:

- Provide you with, or evaluate your eligibility for, products and services that you or your company request from us.
- Communicate with you about your accounts or transactions with us.
- Send you important information regarding our products and services, changes to this Notice and/or other similar administrative information.
- Enter into transactions and conduct business dealings with our business partners, service providers and contractors.
- Allow you to participate in surveys, sweepstakes, contests and similar promotions, and to administer such promotions (note that these promotions may contain additional disclosures regarding our collection and/or use of your information).
- Consistent with local law, required disclosures, and choices and controls that may be available to you:
 - Send you offers and promotions for our products and services, or products and services that may be of interest to you;
 - Personalize content and experiences on our Services;
 - Verify your identity and/or location (or the identity or location of your authorized representative) for security, fraud prevention and other risk control purposes; and
 - Provide you with advertising based on your activity on our Services and on third-party websites and applications. For additional information regarding our use of your information for personalization and tracking, please refer to the Online Tracking section of this policy.
- Optimize or improve our products and services.
- Help to ensure security and integrity. Detect, investigate, and prevent activities that may violate our policies or be illegal.
- Report to credit bureaus
- Comply with our legal and regulatory obligations.
- Enforce our terms and conditions and otherwise protect our rights and operations.

DISCLOSURE OF PERSONAL INFORMATION FOR A BUSINESS PURPOSE

We may disclose your personal information for a business purpose to the following categories of parties:

- Affiliates;

- Service providers and contractors who help manage, develop, and analyze our business and/or deliver services to us and our clients, such as;
 - Professional services organizations, such as auditors and law firms
 - Our business partners
 - Online advertising services and networks
 - Internet service providers
 - Data analytics providers
 - Operating systems and platforms
 - Social networks
 - Data brokers
- Agencies and organizations working to prevent fraud in financial services; or
- Law enforcement, regulatory and other governmental agencies.

RETENTION PERIOD

We store personal information for as long as necessary to carry out the purposes for which we originally collected it and for other legitimate business purposes, including to meet our legal, regulatory, or other compliance obligations.

SHARING OR SELLING YOUR PERSONAL INFORMATION

We do not sell personal information to third parties without your prior consent and at your direction. We also do not share your personal information with third parties for cross-context behavioral advertising. For this reason, we do not offer a right to opt-out of sale or sharing.

USE OF SENSITIVE PERSONAL INFORMATION

Under the CPRA, we collect the types of sensitive personal information described in the [Categories of Personal Information We Collect section](#) above. Elavon only collects and uses sensitive personal information for certain limited purposes, such as providing services and products to consumers, detecting data security incidents and protecting against fraud (“Limited Purposes”). Because Elavon uses this sensitive personal information for Limited Purposes, there is no need for us to provide a Limit Use and Disclosure of Sensitive Personal Information right under the CPRA.

SUMMARY OF PRIOR 12-MONTH PERSONAL INFORMATION HANDLING PRACTICES

We provide in the chart below a summary of our prior 12-month personal and sensitive information handling practices. You can learn more about the information we collect at or before the point of collection above in the [Categories of Personal Information We Collect](#), [Where We Collect Your Personal Information](#), [Use of Personal Information](#), and [Disclosure of Personal Information for a Business Purpose sections](#).

Categories of Personal Information	Sources	Business or Commercial Purpose of Processing and Disclosure and Recipients of Personal Information

<p>Identifiers, such as a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver’s license number, passport number, signature or other similar identifiers</p>	<p>You</p> <p>From other online and offline sources, such as public databases, social media platforms and other third parties</p> <p>Vendors who provide services on our behalf</p> <p>Our affiliates</p>	<p><u>Sold for Monetary Consideration</u> None</p> <p><u>Shared for Cross-Context Behavioral Advertising</u> We may have shared this category of personal information with third-party cookie and tracker providers for cross-context behavioral advertising.</p> <p><u>Service Providers and Contractors</u> We may have disclosed this category of personal information with our service providers or contractors who help provide certain services for us, such as; Professional services organizations, such as auditors and law firms, Our business partners, Online advertising services and networks, Internet service providers, Data analytics providers, Operating systems and platforms, Social networks and Data brokers.</p> <p><u>Purpose of Processing</u> We may have used and disclosed this category of personal information for other reasons, as described in greater detail in the Use of Personal Information and Disclosure of Personal Information for a Business Purpose sections.</p>
<p>Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e)), such as a name, signature, Social Security number, physical characteristics or description, address, telephone number, passport</p>	<p>You</p> <p>From other online and offline sources, such as public databases, social media platforms and other third parties</p>	<p><u>Sold for Monetary Consideration</u> None</p> <p><u>Shared for Cross-Context Behavioral Advertising</u> We may have shared this category of personal</p>

<p>number, driver’s license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information. Some personal information included in this category may overlap with other categories</p>	<p>Vendors who provide services on our behalf</p> <p>Our affiliates</p>	<p>information with third-party cookie and tracker providers for cross-context behavioral advertising.</p> <p><u>Service Providers and Contractors</u></p> <p>We may have disclosed this category of personal information with our service providers or contractors who help provide certain services for us, such as; Professional services organizations, such as auditors and law firms, Our business partners, Online advertising services and networks, Internet service providers, Data analytics providers, Operating systems and platforms, Social networks, and Data brokers.</p> <p><u>Purpose of Processing</u></p> <p>We may have used and disclosed this category of personal information for other reasons, as described in greater detail in the Use of Personal Information and Disclosure of Personal Information for a Business Purpose sections.</p>
<p>Sensitive personal information, such as social security, driver's license, state identification card, or passport number; your account log-in, financial account, debit card, or credit card number in combination with any required security or access code, password, or credentials allowing access to an account; racial or ethnic origin, religious beliefs, or union membership; the contents of a your mail, email, and text messages unless Elavon was the intended recipient of the</p>	<p>You</p> <p>From other online and offline sources, such as public databases, social media platforms and other third parties</p> <p>Vendors who provide services on our behalf</p> <p>Our affiliates</p>	<p><u>Sold for Monetary Consideration</u></p> <p>None</p> <p><u>Shared for Cross-Context Behavioral Advertising</u></p> <p>We may have shared this category of personal information with third-party cookie and tracker providers for cross-context behavioral advertising.</p> <p><u>Service Providers and Contractors</u></p>

<p>communication; genetic data; health data; precise geolocation data; biometric information; and sex life or sexual orientation data</p>		<p>We may have disclosed this category of personal information with our service providers or contractors who help provide certain services for us, such as; Professional services organizations, such as auditors and law firms, Our business partners, Online advertising services and networks, Internet service providers, Data analytics providers, Operating systems and platforms, Social networks and Data brokers.</p> <p><u>Purpose of Processing</u> We may have used and disclosed this category of personal information for other reasons, as described in greater detail in the Use of Personal Information and Disclosure of Personal Information for a Business Purpose sections.</p>
<p>Protected classification characteristics under California or federal law, such as age (40 years or older), race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or military status, genetic information (including familial genetic information)</p>	<p>You</p> <p>From other online and offline sources, such as public databases, social media platforms and other third parties</p> <p>Vendors who provide services on our behalf</p> <p>Our affiliates</p>	<p><u>Sold for Monetary Consideration</u> None</p> <p><u>Shared for Cross-Context Behavioral Advertising</u> We may have shared this category of personal information with third-party cookie and tracker providers for cross-context behavioral advertising.</p> <p><u>Service Providers and Contractors</u> We may have disclosed this category of personal information with our service providers or contractors who help provide certain services for us, such as; Professional services organizations, such as auditors and law firms, Our</p>

		<p>business partners, Online advertising services and networks, Internet service providers, Data analytics providers, Operating systems and platforms, Social networks and Data brokers.</p> <p><u>Purpose of Processing</u> We may have used and disclosed this category of personal information for other reasons, as described in greater detail in the Use of Personal Information and Disclosure of Personal Information for a Business Purpose sections.</p>
<p>Commercial information, such as records of personal property, products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies</p>	<p>You</p> <p>From other online and offline sources, such as public databases, social media platforms and other third parties</p> <p>Vendors who provide services on our behalf</p> <p>Our affiliates</p>	<p><u>Sold for Monetary Consideration</u> None</p> <p><u>Shared for Cross-Context Behavioral Advertising</u> We may have shared this category of personal information with third-party cookie and tracker providers for cross-context behavioral advertising.</p> <p><u>Service Providers and Contractors</u> We may have disclosed this category of personal information with our service providers or contractors who help provide certain services for us, such as; Professional services organizations, such as auditors and law firms, Our business partners, Online advertising services and networks, Internet service providers, Data analytics providers, Operating systems and platforms, Social networks and Data brokers.</p>

		<p><u>Purpose of Processing</u> We may have used and disclosed this category of personal information for other reasons, as described in greater detail in the Use of Personal Information and Disclosure of Personal Information for a Business Purpose sections.</p>
<p>Biometric information, such as fingerprints, faceprints, voiceprints and behavioral patterns</p>	<p>You</p> <p>From other online and offline sources, such as public databases, social media platforms and other third parties</p> <p>Vendors who provide services on our behalf</p> <p>Our affiliates</p>	<p><u>Sold for Monetary Consideration</u> None</p> <p><u>Shared for Cross-Context Behavioral Advertising</u> We may have shared this category of personal information with third-party cookie and tracker providers for cross-context behavioral advertising.</p> <p><u>Service Providers and Contractors</u> We may have disclosed this category of personal information with our service providers or contractors who help provide certain services for us, such as; Professional services organizations, such as auditors and law firms, Our business partners, Online advertising services and networks, Internet service providers, Data analytics providers, Operating systems and platforms, Social networks and Data brokers.</p> <p><u>Purpose of Processing</u> We may have used and disclosed this category of personal information for other reasons, as described in greater detail in the Use of Personal Information and Disclosure of</p>

		Personal Information for a Business Purpose sections.
Internet or other electronic network activity information, such as browsing history, search history, information on a consumer’s interaction with a website, application, or advertisement	<p>You</p> <p>From other online and offline sources, such as public databases, social media platforms and other third parties</p> <p>Vendors who provide services on our behalf</p> <p>Our affiliates</p>	<p><u>Sold for Monetary Consideration</u> None</p> <p><u>Shared for Cross-Context Behavioral Advertising</u> We may have shared this category of personal information with third-party cookie and tracker providers for cross-context behavioral advertising.</p> <p><u>Service Providers and Contractors</u> We may have disclosed this category of personal information with our service providers or contractors who help provide certain services for us, such as; Professional services organizations, such as auditors and law firms, Our business partners, Online advertising services and networks, Internet service providers, Data analytics providers, Operating systems and platforms, Social networks and Data brokers.</p> <p><u>Purpose of Processing</u> We may have used and disclosed this category of personal information for other reasons, as described in greater detail in the Use of Personal Information and Disclosure of Personal Information for a Business Purpose sections.</p>
Geolocation data, such as physical location or movements	<p>You</p> <p>From other online and offline sources, such as public databases, social media</p>	<p><u>Sold for Monetary Consideration</u> None</p> <p><u>Shared for Cross-Context Behavioral Advertising</u></p>

	<p>platforms and other third parties</p> <p>Vendors who provide services on our behalf</p> <p>Our affiliates</p>	<p>We may have shared this category of personal information with third-party cookie and tracker providers for cross-context behavioral advertising.</p> <p><u>Service Providers and Contractors</u> We may have disclosed this category of personal information with our service providers or contractors who help provide certain services for us, such as; Professional services organizations, such as auditors and law firms, Our business partners, Online advertising services and networks, Internet service providers, Data analytics providers, Operating systems and platforms, Social networks and Data brokers.</p> <p><u>Purpose of Processing</u> We may have used and disclosed this category of personal information for other reasons, as described in greater detail in the Use of Personal Information and Disclosure of Personal Information for a Business Purpose sections.</p>
<p>Audio and visual information, such as audio, electronic or similar information such as call recordings</p>	<p>You</p> <p>From other online and offline sources, such as public databases, social media platforms and other third parties</p> <p>Vendors who provide services on our behalf</p> <p>Our affiliates</p>	<p><u>Sold for Monetary Consideration</u> None</p> <p><u>Shared for Cross-Context Behavioral Advertising</u> We may have shared this category of personal information with third-party cookie and tracker providers for cross-context behavioral advertising.</p>

		<p><u>Service Providers and Contractors</u></p> <p>We may have disclosed this category of personal information with our service providers or contractors who help provide certain services for us, such as services to us and our clients, such as; Professional services organizations, such as auditors and law firms, Our business partners, Online advertising services and networks, Internet service providers, Data analytics providers, Operating systems and platforms, Social networks and Data brokers.</p> <p><u>Purpose of Processing</u> We may have used and disclosed this category of personal information for other reasons, as described in greater detail in the Use of Personal Information and Disclosure of Personal Information for a Business Purpose sections.</p>
<p>Employment information, such as current or past job history</p>	<p>You</p> <p>From other online and offline sources, such as public databases, social media platforms and other third parties</p> <p>Vendors who provide services on our behalf</p> <p>Our affiliates</p>	<p><u>Sold for Monetary Consideration</u> None</p> <p><u>Shared for Cross-Context Behavioral Advertising</u> We may have shared this category of personal information with third-party cookie and tracker providers for cross-context behavioral advertising.</p> <p><u>Service Providers and Contractors</u> We may have disclosed this category of personal information with our service</p>

		<p>providers or contractors who help provide certain services for us, such as; Professional services organizations, such as auditors and law firms, Our business partners, Online advertising services and networks, Internet service providers, Data analytics providers, Operating systems and platforms, Social networks and Data brokers.</p> <p><u>Purpose of Processing</u> We may have used and disclosed this category of personal information for other reasons, as described in greater detail in the Use of Personal Information and Disclosure of Personal Information for a Business Purpose sections.</p>
<p>Inferences drawn from other personal information, such as inferences drawn from any of the information identified above to create a profile about you reflecting preferences, characteristics, attitudes and or similar trends</p>	<p>You</p> <p>From other online and offline sources, such as public databases, social media platforms and other third parties</p> <p>Vendors who provide services on our behalf</p> <p>Our affiliates</p>	<p><u>Sold for Monetary Consideration</u> None</p> <p><u>Shared for Cross-Context Behavioral Advertising</u> We may have shared this category of personal information with third-party cookie and tracker providers for cross-context behavioral advertising.</p> <p><u>Service Providers and Contractors</u> We may have disclosed this category of personal information with our service providers or contractors who help provide certain services for us, such as; Professional services organizations, such as auditors and law firms, Our business partners, Online advertising services and networks, Internet service</p>

		<p>providers, Data analytics providers, Operating systems and platforms, Social networks and Data brokers.</p> <p><u>Purpose of Processing</u> We may have used and disclosed this category of personal information for other reasons, as described in greater detail in the Use of Personal Information and Disclosure of Personal Information for a Business Purpose sections.</p>
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YOUR RIGHTS AND CHOICES

This section describes your CPRA rights and explains how to exercise those rights:

Right To Know

You have the right, subject to certain exceptions defined in the CPRA and other applicable laws and regulations, to request that Elavon disclose certain information to you about our collection and use of your personal information over the past 12 months. Once we receive and confirm your verifiable consumer request, we will disclose to you:

- The categories of personal information we collected about you.
- The categories of sources for the personal information we collected about you.
- The business or commercial purpose for collecting, selling, or sharing the personal information.
- The categories of third parties with whom we disclose that personal information.
- The categories of personal information that each recipient received.
- The specific pieces of personal information we collected about you.

You have the right to receive this information in a format, to the extent technically feasible, that is portable, usable, and allows you to transmit the personal information to a person without impediment, where the processing is carried out by automated means.

Right to Request Deletion

You have the right, subject to certain exceptions defined in the CPRA and other applicable laws and regulations, to request that Elavon delete any of your personal information that we collected from you and retained. Once we receive and confirm your verifiable consumer request we will delete (and direct the recipients of your personal information to delete) your personal information from our records.

Right to Correct Your Personal Information:

You have the right, subject to certain exceptions defined in the CPRA and other applicable laws and regulations, to submit a request to correct any inaccurate personal information that we may have about you. To correct your information, please call the customer service support line at 1-800—725-1243.

EXERCISING YOUR RIGHTS

To exercise the rights described above, please submit a verifiable consumer request to us through one of the following methods:

- Please complete the [Personal Information Request](#) Form. The form is located at the bottom of the page. This form allows you to request the details of the personal information that Elavon has about you and to request access, to that information. Once received, Elavon must use reasonable methods to verify the identity of the requestor before responding. If we cannot verify the requestor, we will either deny the request or ask for additional identifying information. Elavon will respond within 45 days of the request unless additional time is required.
- Or call us at 1-800—725-1243.

You may only make a verifiable consumer request for access twice within a 12-month period.

We cannot respond to your request or provide you with personal information if we cannot verify your identity or authority to make the request and confirm the personal information relates to you. We will generally verify your identity by asking you to provide personal information related to your recent interactions with us. Making a verifiable consumer request does not require you to create an account with us. We will only use personal information provided in a verifiable consumer request to verify the requestor's identity or authority to make the request.

Requests by Authorized Agents

You may exercise your privacy rights through an authorized agent. If we receive your request from an authorized agent, we may ask for evidence that you have provided such agent with a power of attorney or that the agent otherwise has valid written authority to submit requests to exercise rights on your behalf.

Nondiscrimination

You have the right not to be discriminated against for exercising any of your privacy rights. This includes us not: (a) denying you goods or services; (b) charging you different prices or rates for goods or services, including through the use of discounts or other benefits or imposing penalties; (c) providing you a different level or quality of goods or services; (d) suggesting to you that you will receive a different price or rate for goods or services or a different level or quality of goods or services; and (e) retaliating against you for exercising your privacy rights.

ANNUAL REPORT

2021 CCPA Annual Report

The 2021 CCPA Annual Report graph outlines the number of requests to know, delete or opt out, the business has received, complied with and denied.

	Right to know	Right to request deletion	Right to opt out	Total
Total requests received	194	118	N/A	312
Total requests fulfilled	183	107	N/A	290
Total requests denied/not fulfilled	11	11	N/A	22
Average number of days to respond	15.23	15.43	N/A	15.30

ACCESSIBILITY

If you need this information in an alternative accessible format, you may contact our Accessibility Banking Coordinator as described on our [Accessibility Banking](#) page.

CONTACT INFORMATION

If you have any questions or comments about this Notice or our privacy practices generally, we encourage you to contact our customer service department by calling 1-800—725-1243.